

E-01575A-09-0429



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ORIGINAL

ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM

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CO

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 84243

Date: 1/12/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: **Kathleen**

Jones

Account Name: Kathleen Jones

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is: E-Mail

Arizona Corporation Commission
DOCKETED

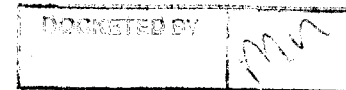
Utility Company: **Sulphur Springs Valley Electric Cooperative, Inc.**

APR 23 2010

Division: Electric

Contact Name:

Contact Phone:



Nature of Complaint:

From: Jim Jones [mailto:
Sent: Monday, January 11, 2010 7:52 AM
To: Newman-Web; Pierce-Web; Mayes-WebEmail; Kennedy-Web; Stump-Web; Utilities Div - Mailbox
Subject: SSVEC Net Metering Docket E 01575A-09-0429

Name: Kathleen Jones

Date: Jan 10, 2010

Heretord, AZ 85615

Docket: SSVEC Net Metering Tariff

Docket #: E 01575A-09-0429

kjones@indy.net

Dear Commissioners,

I am writing concerning the upcoming hearing on the Sulphur Springs Valley Electric Cooperative, Inc. proposal for Net Metering. I am a member/customer of SSVEC and installed a grid tied photovoltaic system in October 2009. I am participating in the SunWatts program. I have read the Net Metering Tariff proposal submitted by SSVEC under Docket referenced above. I have the following concerns:

1. Availability: "Participation under this schedule is subject to availability of enhanced metering and billing system upgrades.

There must be a deadline set for beginning participation. It is to SSVC advantage to delay this as long as possible.

2. Monthly Billing

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My understanding of this section is that in any month the customer kWh usage is greater than the customer kWh generated then the customer must pay for the net usage. This would apply even if the customer, to that point in the calendar year, has generated more kWh than they have used.

I propose that a "running total" of kWh be kept and if at the end of any billing period (i.e. monthly) the consumer has dipped into a negative number the customer be charged for the excessive kWh usage. Annual settle up as proposed is acceptable.

3. Monthly Service Charge

The proposed fee of \$23.31 is excessive. Annually this is approximately \$280.00. I designed my system to be approximately net zero and last year I paid \$850 for my electricity usage. This would mean that in the future I expect to generate all of my electricity needs and still pay about 1/3 of my previous costs in addition to the large initial cost for the system. My return on investment is approximately 11 years and if I must pay this excessive monthly charge it will delay my return by 4 years. This is definitely a deterrent to others who are considering this renewal energy program.

SSVEC fixed costs to this program must/should be less than the proposed service charge and I strongly urge the Commission to not allow this charge.

Thank you for your consideration,

Kathleen Jones
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion filed in Docket No. E-01575A-09-0429

**

closed

End of Comments

Date Completed: 4/21/2010

Opinion No. 2010 - 84243
